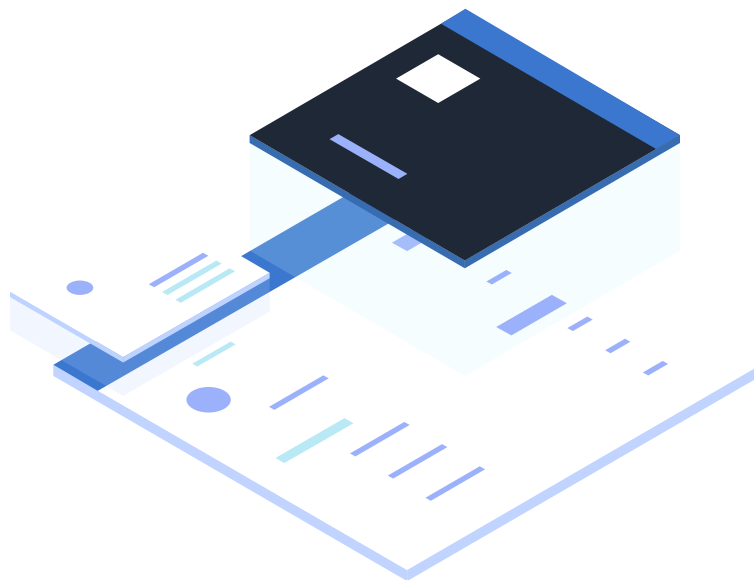


## Enterprise Support Package

Delivering the level of dedicated support your enterprise needs



We understand how fundamental Jetty is to any business operating on top of our technology, and when your business success has a dependency on external software, you expect reliable, timely and professional support.

With our enterprise support package, your team will have access to a dedicated Technical Account Manager that will complement our Success team understanding of your business, with an in-depth technical understanding as well.

An open line of communication with our technical team will be maintained to allow for faster triage and turnaround times on resolution for technical support issues or queries.

We'll also be provisioning your team with all the right tools to establish an enterprise-grade service with Jetty, while committing to delivering higher standard Service Level Agreements, to meet your expectations.

Combined, we'll be delivering everything in our hands to ensure your business's Success with the Jetty platform, allowing you to focus on growing your business.

## Enterprise Support Benefits

**Dedicated Slack channel** - give your team a direct line of communication with our Success team



**Provision of 2 staging environments** - test new API connections and integration before deployment



**24-hour support from dedicated project management team** - talk with someone who is following your progress along the way



**Weekly Calls to review project progress** - keeping your project running smoothly and on track



**Inquiry reply within 2-hours** - fast initial response times to allow for better communication and issue turnaround times



**Customized insights into your operations** - expert feedback when it is most needed, industry insights to support your business



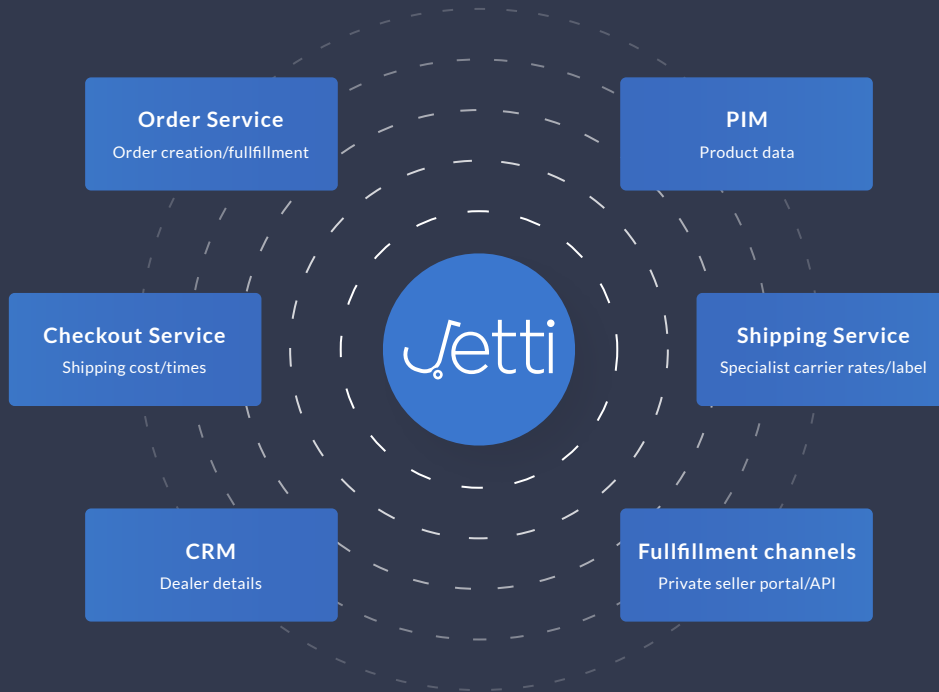
**Dedicated developer within Slack channel for technical / development support** - technical support when and where you need it



**Proactive Health Checks** - we'll reach out when anything arises that could better the way you are using Jetty



## A fully customized approach to your Architecture implementation



With Enterprise Support, we will be there to fully support a custom Architecture implementation, providing guidance and feedback along the way. Ensure all your services are interconnected in a way that fulfills the specific needs of your business.

### Pricing

Hefty fixed implementation fees are thing of the past, our enterprise support package is a monthly fee, no strings attached.

**\$3,500 /month**

Have questions?  
Contact our Enterprise team at

[support.enterprise@jetty.io](mailto:support.enterprise@jetty.io)

