

Premium Support Package

Starting at \$600 /month

(Minimum 3 month duration)

We understand how fundamental Jetti is to any business operating on top of our technology, and when your business success has a dependency on external software, you expect reliable, timely and professional support.

With our Premium support package, your team will have access to a dedicated slack channel with enhanced SLAs, onboarding support from our expert success team and proactive account strategies to keep your business on track.



Dedicated Slack channel

Give your team a direct line of communication with our Success team



Inquiry reply within 48-hours

Fast initial response times to allow for better communication and issue turnaround times



Onboarding Support

Customized Onboarding plan with 4 x 1 hour training sessions + 1 go-live call



Weekly Calls to review project progress

Keeping your project running smoothly and on track



Customized insights into your operations

Expert feedback when it is most needed, industry insights to support your business



Proactive Health Checks

We'll reach out when anything arises that could better the way you are using Jetti